

# Texas Scottish Rite Hospital for Children Nondiscrimination Notice

**Texas Scottish Rite Hospital for Children** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Texas Scottish Rite Hospital for Children** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## **Texas Scottish Rite Hospital for Children:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Family Services at 214-559-7490.

If you believe that **Texas Scottish Rite Hospital for Children** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Texas Scottish Rite Hospital for Children  
Director of Compliance  
2222 Welborn Street, Dallas, TX 75219  
Ph: 214-559-8510  
Fax: 214-559-8458  
[Ken.Peters@TSRH.Org](mailto:Ken.Peters@TSRH.Org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Texas Scottish Rite Hospital Director of Compliance, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-293-8133 (TTY: 1-800-735-2988).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-293-8133 (TTY: 1-800-735-2988).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1 855-293-8133 (رقم هاتف الصم والبكم: 1 800-735-2988).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-293-8133 (TTY : 1-800-735-2988)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-293-8133 (TTY: 1-800-735-2988)번으로 전화해 주십시오.

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں (TTY: 1-800-735-2988)۔ 1-855-293-8133

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-293-8133 (TTY: 1-800-735-2988).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-293-8133 (ATS : 1-800-735-2988).

ध्यान दें: यदि आप □□□□ बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-293-8133 (TTY: 1-800-735-2988) पर कॉल करें।

زبانى تسهيلات كنىء، مى گفءگو فارسى زبان به اگر : **توجھ** مى فراهم (TTY: 1-800-735-2988) 1-855-293-8133 شم براى راىگان بصورت بگىرىء تماس با .باشء

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-293-8133 (TTY: 1-800-735-2988).

